



ועידת התביעות

Claims Conference

Conference on Jewish Material Claims
Against Germany

Supplemental Hardship Payment Frequently Asked Questions

As of 11/03/20

- Who is eligible for this payment?
 - Anyone who is alive and **has been approved for a Hardship Fund Payment** and does not receive a pension as compensation for persecution during the Holocaust.
- Do I have to file a claims form to receive this payment?
 - Yes, you must submit an application form to be eligible for this payment. The Claims Conference will be mailing personalized pre-populated application forms to potentially eligible survivors.
- How much money will I receive?
 - The fund will pay eligible claimants two supplemental payments, each in the amount of €1,200 for a total of €2,400. There will be two installments, the first at the end of 2020 or in early 2021 and the second will be paid in 2022.
- What if I moved since I last was in contact with the Claims Conference?
 - We are accepting notifications of address changes **by mail only**. Please mail us a **signed** letter with your old and new addresses (marked clearly), your Hardship Fund registration number (if known), and attach a **copy of a current government issued ID**. Please mail this information to the Claims Conference office nearest you.
- If I am an authorized representative, can I submit an address change for a claimant?
 - Yes, you need to mail us a copy of the following:
 - A photocopy of a document granting legal guardianship/power of attorney
 - A photocopy of the authorized representative's government issued ID
 - A completed Doctor's form (www.claimscon.org/doctor)
 - A copy of the claimant's government issued ID.



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- Does my application need to be certified?
 - Your application will explicitly state if it needs to be certified, or if we require various additional documents (such as a photocopy of your government ID and birth certificate). If you have any questions about your specific application after receiving it please contact us at:
 - Via Phone:**
 - +1-646-536-9100 (United States)
 - +972-(3)-519-4400 (Tel Aviv from outside Israel)
 - 03-519-4400 (Tel Aviv from within Israel)
 - +49 69 970 7010 (Frankfurt)
 - Via Email:**
 - info@claimscon.org (United States)
 - infodesk@claimscon.org (Tel Aviv)
 - A2-HF-CEEF2@claimscon.org (Frankfurt)
- If I am a child or spouse of a Hardship Fund recipient or survivor, can I receive this supplemental payment?
 - No, the Supplemental Payment can only be paid to eligible survivors.
- Is there a deadline for applying?
 - The deadline to apply is **December 31, 2022**.
- Can the Supplemental Payment be sent to me by a check?
 - No, we are not able to send checks, you must have a bank account opened in your name.
- Do you need my bank information?
 - Yes, payment will be wired to your bank account. Please fill out the bank details in the personalized application.
- Do I need to complete a Life Certificate to get the Supplemental Hardship Payment?
 - There is no need to complete a Life Certificate, but you must be alive as of December 1, 2020 or at the time of that you submit your Supplemental Hardship application (the latest of the two) to receive the payment.