



ועידת התביעות

Claims Conference

Conference on Jewish Material Claims
Against Germany

Supplemental Hardship Payment Frequently Asked Questions

As of 10/16/20

- Who is eligible for this payment?
 - Anyone who is alive and eligible for a Hardship Fund Payment and does not receive a pension for persecution during the Holocaust. Examples for eligible persecution history are:
 - Being forced to wear a Star of David
 - Fleeing one's home due to Nazi Persecution
 - Reduction of earning capacity due to persecution
 - Restriction of liberty under Nazi Occupation
 - Living in Leningrad during the Leningrad Siege
- Do I have to file a claims form to receive this payment?
 - Yes, you must submit a short application form to be eligible for this payment. In the next few weeks, the Claims Conference is mailing personalized pre-populated application forms to potentially eligible survivors. If you did not receive your personalized form by the end of November, please let us know.
- How much will the Fund pay?
 - The fund will pay eligible claimants two supplemental payments, each in the amount of €1,200 for a total of €2,400. The first payment will be in December 2020 or 2021, followed by the second payment in 2022.
- What if I received a one-time payment from the BEG? Can I still receive this supplemental payment?
 - As long as you do not receive any pension payments related to persecution during the Holocaust, you may be eligible for a Supplemental Hardship Payment.



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- How do I receive an application if I did not get one sent to my house?
 - The Claims Conference is mailing personalized prepopulated application forms to potentially eligible survivors. You should receive your personalized form in the next few weeks. If you did not receive your personalized form by the end of November, please let us know.
- How do I receive an application if I did not get one sent to my house?
 - Either call us at +1-646-536-9100 or send a letter requesting an application to:
Claims Conference
PO Box 1215
New York, NY 10113
- Does my application need to be certified?
 - Your application will explicitly state if it needs to be certified, or if we require various additional documents (such as a photocopy of your photo ID and birth certificate). If you have any questions about your specific application, please call or email us at 646-536-9100 or info@claimscon.org
- What do I do if I cannot mail back my application due to the COVID-19 Pandemic?
 - During the COVID-19 Pandemic, we are allowing individuals to email and fax applications. Please scan your application and attach it via email rather than sending us photos or inserting your application in the text of the email. The fax number is +1-212-685-5299. The email address is info@claimscon.org.
- If I am a child or spouse of a Hardship Fund recipient, can I receive this supplemental payment?
 - Unfortunately, the Hardship Fund recipient must be alive at the time of the Supplemental HF application submission.
- Is there a deadline for applying?
 - The deadline to apply is **December 31, 2022**.
- Can the Supplemental Payment be sent to me by a check?
 - Unfortunately, we are not able to send checks, you must have a bank account opened in your name (except some countries in FSU: Russia, Ukraine, Belarus)



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- Do you need my bank information?
 - Yes, payment will be wired to your bank account. Please fill out the bank details in the personalized application.

- Do I need to complete a Life Certificate to get the Supplemental Hardship Payment?
 - There is no need to complete a Life Certificate, but the applicant has to be as of December 1, 2020 or at the time of the Supplemental HF application submission (the latest of the two) to receive the payment.